

For Power Supply related complaint contact on
1800-233-155335 or 19121 (24x7)

Circle Level CGRF Addresses:

(1) The Convener

Consumer Grievances Redressal Forum
Uttar Gujarat Vij Company Limited
Nr. Torrent AEC Railway Crossing
Circle Office, Sabarmati

Ahmedabad – 380005.

Phone: 9687656839 **(10.30 am to 6.10 pm)**

E-mail: sabarmati.cgrf@ugvcl.com

(2) The Convener

Consumer Grievances Redressal Forum
Uttar Gujarat Vij Company Limited
Circle Office,
Visnagar Road

Mehsana – 384001.

Phone: 9687656829 **(10.30 am to 6.10 pm)**

Email: mahesana.cgrf@ugvcl.com

(3) The Convener

Consumer Grievances Redressal Forum
Uttar Gujarat Vij Company Limited
Circle Office, Highway Char Rasta

Palanpur - 385001

Phone: 8298094964 **(10.30 am to 6.10 pm)**

E-mail: palanpur.cgrf@ugvcl.com

(4) The Convener

Consumer Grievances Redressal Forum
Uttar Gujarat Vij Company Limited
Circle Office, Hajipura

Himatnagar – 383001.

Phone: 6357165388 **(10.30 am to 6.10 pm)**

Email: himatnagar.cgrf@ugvcl.com

Company Level CGRF Address:

The Convener

Consumer Grievances Redressal Forum,
Uttar Gujarat Vij Company Limited,
Corporate Office, Visanagar Road, Mehsana-384001.

Phone: **(02762) 222080-81**

E-mail: cgrf@ugvcl.com

Website: cgrf.guvnl.com

Electricity Ombudsman (Vidyut Lokpal)

As per the provision of Sub-sect. (6) of Sect. 42 read with Sect. 181 of the Electricity Act, 2003, GERC has appointed the Ombudsman as an authority for hearing appeal against the decision of the CGRFs of the Distribution Licensees.

Contact Details:

Office of the Electricity Ombudsman
Ground Floor & First Floor,
CMTS Building, Telephone Exchange,
Bimanagar, Jeevandhaam Road,
Ahmedabad-380015

Phone: - (079) 26302689

Email: ombudsman@gercin.org